

Proposed Amendments in JERC Supply Code, 2018

S. No	Existing Clause of JERC Supply Code , 2018	Proposed Amendments (in bold)
	Definitions	
1	2.3 (29) "Disconnection" means the physical separation of user or consumer from the Licensee's system.	2.3 (29) : "Disconnection" means the physical separation or remote disconnection of user or consumer from the Licensee's system.
2	2.3(47): "Load Factor" is the ratio of the total number of units consumed during a given period to the total number of units which have been consumed had the load been maintained throughout the same period.	2.3(47): "Load Factor" is the ratio of the total number of units consumed during a given period to the total number of units which would have been consumed had the load been maintained throughout the same period.
3	2.3 (52) "Occupier" means the owner or person in occupation of the premises where energy is used or proposed to be used	2.3 (52) "Occupier" means the owner, tenant or person in occupation of the premises where energy is used or proposed to be used
4	2.3(63): "Standby Meter" means a meter connected to CT and VT, other than those used for main meter and check meter and shall be used for accounting and billing of electricity in case of failure of main meter for all new connections at voltage level of 33kV and above to be issued after notification of these Regulations	2.3(63): "Standby Meter" means a meter connected to CT and VT, other than those used for main meter and check meter and shall be used for accounting and billing of electricity in case of failure of main meter for all new connections at voltage level of 11kV and above to be issued after notification of these Regulations;
5	New definition	2.3 (41a) "Initial period of agreement" means the period of six months in case of LT supply, one year in case of HT supply and two years in case of EHT supply starting from the date of commencement of supply as per agreement. The initial period of agreement shall continue till the end of Billing cycle, in which the end date of the six months/one/two year's period expires.
6	4.7 Consumers having a contracted demand of 20 kW and above shall have to install a PF correction device such as Shunt Capacitor. The consumer shall ensure such devices if not already installed shall be installed as per the following timeline from the date of notification of this Supply Code, 2018: a) Contract demand of 50 kW and above except domestic consumers: PF correction device to be installed within B14a period of six months (06) months. b) Contract demand of 20 kW to 50 kW and domestic	4.7 Consumers having a contracted demand of 20 kW (except for Domestic consumer upto 25 kW) and above shall have to install a PF correction device such as Shunt Capacitor. The consumer shall ensure such devices if not already installed shall be installed as per the following timeline from the date of notification of this Supply Code, 2018: a) Contract demand of 50 kW and above except domestic consumers: PF correction device to be installed within a period of six months (06) months. b) Contract demand of 20 kW to 50 kW and domestic consumers with contract demand above 25 kW: PF correction device to be installed within a period of twelve (12) months.

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	consumers with contract demand above 25 kW: PF correction device to be installed within a period of twelve (12) months.	
7	4.16 Operation of generating unit in consumer's installation in parallel with the Licensee's system is permissible only with the written consent of the Licensee. However, the consumer may install generator, inverter, solar generating plant only after the consumer has installed automatic 4 pole changer and a manual double link switch changer so that the current of generator/inverter may not be injected in the Licensee's distribution system under any circumstances. The capacity of the generator/inverter shall not be taken into account for calculation of connected load.	4.16 Operation of generating unit in consumer's installation in parallel with the Licensee's system is permissible only with the written consent of the Licensee. The Consumer shall install automatic 4-pole changer for 3-phase and 2-pole changer for 1 phase or manual four pole link switch for 3 phase and automatic 2 pole changer or manual double link switch changer for 1 phase whenever the consumer install generator, inverter, solar generating plant so that the current of generator/inverter shall not be injected in the Licensee's distribution system under any circumstances. The capacity of the generator/inverter shall not be taken into account for calculation of connected load.
8	Licensee's obligation to extend the distribution system and consumer's share in the cost 5.16: In case the consumer is getting the work done by itself, Licensee can charge Supervision Charges on the labour component of the work at the rate of 15%. The Goods and Services Tax (GST) on the Supervision Charges, if any shall be recovered from the consumer.	5.16: In case the consumer is getting the work done by itself, Licensee can charge Supervision Charges only on the labour component of the work, excluding of service connection charges , at the rate of 15%. No service connection charges shall be paid if the Consumer has provided service cable/Distribution mains. The Goods and Services Tax (GST) on the Supervision Charges, if any shall be recovered from the consumer.
9	5.26 The Licensee shall also provide new avenues for applying for new connection or modification in existing connection through website, call centres, etc., which minimize the applicant's interface with the utility during the process.	5.26 The Licensee shall also provide new avenues for applying for new connection or modification in existing connection through website, mobile application , call centres, etc., which minimize the applicant's interface with the utility during the process.
10	5.49 The demand note shall be prepared as per the provisions of this Supply Code, 2018 and on the basis of charges specified by the Licensee with the prior approval of the Commission from time to time. The Licensee shall submit a proposal to the Commission along with the Tariff Petition for approval of various charges to be charged by the Licensee in demand	5.49 The demand note shall be prepared as per the provisions of this Supply Code, 2018 and on the basis of charges specified by the Licensee with the prior approval of the Commission from time to time. The Licensee shall submit a proposal to the Commission along with the Tariff Petition for approval of various charges to be charged by the Licensee in demand notes. The demand note, once made for an applicant, shall be valid for two months. After the expiry of period of two months, the application shall be deemed to have cancelled. Revival fee (one time only) for cancelled application shall be twice

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	notes. The demand note, once made for an applicant, shall be valid for two months.	the demand notice extension fee as prescribed and will be done by load sanctioning authority for another two months only.
11	<p>Procedure for Supply to Multi-Consumer Complex</p> <p>5.56</p> <p>In case the connected/contracted load of any connection is projected to be more than 100 kVA, a separate transformer of adequate capacity shall be installed at consumer's cost.</p>	<p>5.56</p> <p>In case the connected/contracted load of any connection, as decided by the Licensee, is projected to be more than 100 kVA, a separate transformer of adequate capacity shall be installed at consumer's cost.</p>
12	<p>5.74 The applicant may get the date of availing temporary supply extended to a date not later than 90 days from the date of original sanction, by applying to the Licensee at least 4 days before the originally sanctioned date of commencement of supply in Urban Areas, and at least 8 days in advance in Rural Areas.</p>	<p>5.74 The applicant may get the date of availing temporary supply extended to a date not later than 90 days from the date of original sanction, by applying to the Licensee at least 4 days before the originally sanctioned date of commencement of supply in Urban Areas, and at least 8days in advance in Rural Areas. If a person, after applying for connection, withdraws his application or refuses to take supply, Application processing charges, if any, shall be forfeited.</p>
13	<p>5.79 All application forms for change in existing connection must be accompanied with an identityproof of the applicant in accordance with Regulation 5.29 of this Supply Code, 2018, if theconnection is registered in the name of the applicant; or a No-Objection Certificate (NOC)from the person in whose name the connection is registered, if the connection is notregistered in the name of the applicant.</p>	<p>5.79 All application forms for change in existing connection must be accompanied with an identityproof of the applicant in accordance with Regulation 5.29 of this Supply Code, 2018, if theconnection is registered in the name of the applicant; or a No-Objection Certificate (NOC)from the person (other than an applicant for name change by legal heir & purchaser of property) in whose name the connection is registered, if the connection is not registered in the name of the applicant.</p>

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14	<p>5.87 The Licensee shall deal with applications relating to change of consumer's name due to change in ownership/occupancy of property in accordance with the procedure detailed below.</p> <p>(1) The applicant shall apply for change of consumer's name in the format prescribed in Annexure IV to this Supply Code, 2018, along with a copy of the latest bill duly paid. The request for transfer of connection shall not be accepted unless all dues recoverable against the concerned connection are settled. The application form shall be accepted on showing proof of ownership/occupancy of property. A "No Objection Certificate" from the registered consumer/ authorized person/ previous occupant of the premises shall be required for cases involving transfer of security deposit in the name of applicant. The Licensee shall process the application form in accordance with Regulations 5.80 to 5.83 of this Supply Code, 2018.</p> <p>(2) In case the No Objection Certificate from the registered consumer/ authorized person / previous occupant is not submitted, an application form for change of name shall be entertained only if security deposit as stipulated in this Supply Code, 2018 is paid afresh. However, the original security deposit shall be refunded to the claimant as and when a claim is preferred by the concerned person.</p> <p>(3) Change of consumer's name shall be in effect within two billing cycles after acceptance of application form.</p>	<p>5.87 The Licensee shall deal with applications relating to change of consumer's name due to change in ownership/occupancy of property in accordance with the procedure detailed below.</p> <p>(1) The applicant shall apply for change of consumer's name in the format prescribed in Annexure IV to this Supply Code, 2018, along with a copy of the latest bill duly paid. The request for transfer of connection shall not be accepted unless all dues recoverable against the concerned connection are settled. The application form shall be accepted on showing proof of ownership/occupancy of property. A "No Objection Certificate" from the registered consumer/ authorized person/ previous occupant of the premises shall be required for cases involving transfer of security deposit in the name of applicant. The Licensee shall process the application form in accordance with Regulations 5.80 to 5.83 of this Supply Code, 2018.</p> <p>(2) In case the No Objection Certificate from the registered consumer/ authorized person / previous occupant is not submitted, an application form for change of name shall be entertained only if security deposit as stipulated in this Supply Code, 2018 is paid afresh. However, the original security deposit shall be refunded to the claimant as and when a claim is preferred by the concerned person. (To be deleted)</p> <p>The security deposit in the name of preceding consumer shall stand transferred in the name of the applicant and no additional security deposit shall be taken if consumer continues with same load.</p> <p>Provided further that in cases, if the property is being transferred in the name of multiple owners, the connection will be transferred in the name of first owner:</p> <p>Provided also that if other owner(s) of the property want to add their name for electricity connection, they shall apply jointly for name change.</p> <p>(3) Change of consumer's name shall be effected within two billing cycles after acceptance of application form.</p>
15	<p>5.88: The Licensee shall deal with applications relating to transfer of consumer's name to legal heir in accordance with the procedure detailed below:</p> <p>(1) The applicant shall apply for change of consumer's name in the format prescribed in Annexure V to this Supply Code, 2018, with a copy of the latest bill duly</p>	<p>5.88: The Licensee shall deal with applications relating to transfer of consumer's name to legal heir in accordance with the procedure detailed below:</p> <p>(1) The applicant shall apply for change of consumer's name in the format prescribed in Annexure V to this Supply Code, 2018, with a copy of the latest bill duly paid. The application form shall be accepted on showing the</p>

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	<p>paid. The application form shall be accepted on showing the Registered Will/deed, Succession/Legal heir Certificate, Mutation in municipal/land records or any other proof of legal heirship. The Licensee shall process the application form in accordance with Regulations 5.79 to 5.83 of this Supply Code, 2018.</p> <p>(2) Security deposit lying with the Licensee in the name of original consumer shall be transferred to its legal heir to whom the connection is to be transferred and the shortfall in security deposit calculated as specified in Annexure XVIII of this Supply Code, 2018, if any, shall be payable by the applicant.</p> <p>(3) The change of consumer's name shall be effected within two billing cycles after acceptance of application.</p> <p>(4) Any charge for electricity or any sum other than charge for electricity as due and payable to Licensee, which remains unpaid by a deceased consumer or the erstwhile owner/occupier of any land/premises as the case may be, shall be a charge on the premise transmitted to the legal representative/ successors-in-law or transferred to the new owner of the premise as the case may be, and same shall be recoverable by the Licensee as due from such legal representative or successor-in-law or new owner/occupier of the premises as the case may be.</p>	<p>Registered Will/deed, Succession/Legal heir Certificate, Mutation in municipal/land records or any other proof of legal heirship. The Licensee shall process the application form in accordance with Regulations 5.79 to 5.83 of this Supply Code, 2018.</p> <p>(2) Security deposit lying with the Licensee in the name of original consumer shall be transferred to its legal heir to whom the connection is to be transferred and the shortfall in security deposit calculated as specified in Annexure XVIII of this Supply Code, 2018, if any, shall be payable by the applicant and no additional security deposit shall be taken if consumer continues with same load.</p> <p>Provided further that in cases, if the property is being transferred in the name of multiple owners, the connection will be transferred in the name of first owner:</p> <p>Provided also that if other owner(s) of the property wants to add their name for electricity connection, they shall apply jointly for name change.</p> <p>(3) The change of consumer's name shall be effected within two billing cycles after acceptance of application.</p> <p>(4) Any charge for electricity or any sum other than charge for electricity as due and payable to Licensee, which remains unpaid by a deceased consumer or the erstwhile owner/occupier of any land/premises as the case may be, shall be a charge on the premise transmitted to the legal representative/ successors-in-law or transferred to the new owner of the premise as the case may be, and same shall be recoverable by the Licensee as due from such legal representative or successor-in-law or new owner/occupier of the premises as the case may be.</p>
16	<p>5.89 The applicant shall apply for conversion of the nature of his existing connection in the format given in Annexure VI to this Supply Code, 2018. The Licensee shall process the application form in accordance with Regulations 5.80 to 5.83 of this Supply Code, 2018. For site inspection and issuance and payment of demand note for the estimated cost of works, both the Licensee and applicant shall follow the procedure and timelines as laid down in Regulations 5.40 to 5.51 of</p>	<p>5.89 The applicant shall apply for conversion of the nature of his existing connection in the format given in Annexure VI to this Supply Code, 2018. The Licensee shall process the application form in accordance with Regulations 5.80 to 5.83 of this Supply Code, 2018. For site inspection and issuance and payment of demand note for the estimated cost of works, both the Licensee and applicant shall follow the procedure and timelines as laid down in Regulations 5.40 to 5.51 of this Supply Code, 2018. After payment of requisite charges by the applicant, the Licensee shall give effect to applications for conversion of existing services from Low Tension to High Tension or vice-</p>

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	<p>this Supply Code, 2018. After payment of requisite charges by the applicant, the Licensee shall give effect to applications for conversion of existing services from Low Tension to High Tension or vice-versa, and from single-phase to three-phase or vice-versa, within the following time limits: Table 5</p>	<p>versa, and from single-phase to three-phase or vice-versa, within the following time limits:</p> <p>To be inserted after Table 5: Provided that if for conversion of services from HT to LT requires replacement of existing equipment, then the consumer shall pay the work charges for the equipment and the difference between the security deposit required for the reduced load and that already deposited shall be adjusted in the Bills within next 3 billing cycles.</p>
17	<p>5.107 The Application for load reduction shall be accepted only after six months from original energisation for connections up to 100 kVA, and 1 (one) year from original energisation for connections above 100 kVA.</p>	<p>5.107 The Application for load reduction shall be accepted only after six months from original energisation for LT connections, after 1 (one) year for HT consumers and 2 (two) year from original energisation for EHT connections.</p>
18	<p>5.122 If any Consumer terminates his Agreement within period of 2 years of the commencement of new or additional supply (or where no formal Agreement is tendered, if the supply is not utilized for the period of 2 years, which would have been applicable if an Agreement has been tendered), the consumer shall be liable to pay the Fixed/Minimum charges for each month short of the period of 2 years</p>	<p>5.122 If any Consumer terminates his Agreement within six months from original energisation for LT connections, after one year for HT consumers and 2 year for EHT connections period of 2 years of the commencement of new or additional supply (or where no formal Agreement is tendered, if the supply is not utilized for the above period of 2 years, which would have been applicable if an Agreement has been tendered), the consumer shall be liable to pay the Fixed/Minimum charges for each month short of the said period of 2 years.</p>
19	<p>6.7 All the meters to be installed after notification of these Regulations including replacement of meters shall be meters with MDI facility.</p>	<p>6.7 All the meters to be installed after notification of these Regulations including replacement of meters shall be meters with MDI facility and preferably be pre-paid meters.</p>
20	<p>6.20 A consumer may install a check meter of appropriate make and conforming to the technical specifications as laid down in Central Electricity Authority (Installation and Operation of meters) Regulations, 2006. These check meters may be calibrated by the Licensee upon payment of prescribed fee as specified by the Licensee with the approval of the Commission. However, check meter readings shall not be used for billing purpose by the Licensee. Standby meter readings shall be used for billing purposes by the</p>	<p>6.20 A consumer may install a check meter of appropriate make and conforming to the technical specifications as laid down in Central Electricity Authority (Installation and Operation of meters) Regulations, 2006. These check meters may be calibrated by the Licensee upon payment of prescribed fee as specified by the Licensee with the approval of the Commission. Calibrated check meter/Standby meter readings shall be used for billing purposes by the Licensee only when the main meter is faulty/burnt, etc.</p>

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	Licensee only when the main meter is faulty/burnt, etc.	
21	<p>6.39 The licensee shall dispatch the test report to the consumer, to be received under acknowledgement, within 7 working days of the date of testing. In case of faulty meter, rectification for a maximum period of six months or from the date of last testing, whichever is later, on the basis of the test report, shall be adjusted or accounted for in the subsequent bill.</p>	<p>6.39 The licensee shall dispatch the test report to the consumer, to be received under acknowledgement, within 7 working days of the date of testing. When the meter is found to be slow beyond permissible limits, as specified in Rule 57 (1) of the Indian Electricity Rules, 1956 and the consumer does not dispute the accuracy of the test, the Licensee/consumer, as the case may be, shall replace/rectify the defective meter within the period as specified by the Commission. The consumer shall pay the difference due to the defect in the meter at normal rates, based on percentage error, for a maximum period of six months or from the date of last testing, whichever is later, on the basis of the test report, shall be adjusted or accounted for in the subsequent bill.</p>
22	<p>7.2 Provided that the due date for bill payment through cheques shall be 3 working days in advance of the normal due date for cash payment. The Licensee shall also intimate the consumer of bill dispatch through SMS and/or email, if the consumer has furnished requisite details. The billing details of last six bills (including the latest bill) for all consumers shall also be made available on the Licensee’s website along with payment receipt details.</p>	<p>7.2 Provided that the due date for bill payment through cheques shall be 3 working days in advance of the normal due date for cash payment. The Licensee shall also intimate the consumer of bill dispatch through SMS and/or email, if the consumer has furnished requisite details. The billing details of last twelve bills (including the latest bill) for all consumers shall also be made available on the Licensee’s website along with payment receipt details.</p>
23	<p>7.4 The Licensee shall issue the first bill within two billing cycles of energizing a new connection. In case the consumer does not receive the first bill within two billing cycles from the date of energization of the connection, the consumer shall complain, in writing, to the Licensee’s office and the Licensee shall issue the bill within the next 14 days.</p>	<p>7.4 The Licensee shall issue the first bill within two billing cycles of energizing a new connection. In case the consumer does not receive the first bill within two billing cycles from the date of energization of the connection, the consumer shall complain, in writing, to the Licensee’s office and the Licensee shall issue the bill within the next 7 working days.</p>

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24	<p>7.6 If a consumer does not receive the bill within 7 days of the probable bill issue date, the consumer may obtain a duplicate bill from the concerned billing office of the Licensee or download it from the website of the Licensee. However, the responsibility of delivering the bill to the consumer lies with the Licensee only. The Licensee shall issue a duplicate bill immediately if the consumer contacts the Licensee’s office in person/ telephonically, or on the date of acknowledgement if received by post.</p>	<p>7.6 If a consumer does not receive the bill within 7 days of the probable bill issue date, the consumer may obtain a duplicate bill from the concerned billing office of the Licensee or download it from the website of the Licensee. However, the responsibility of delivering the bill to the consumer lies with the Licensee only. The Licensee shall issue a duplicate bill immediately if the consumer contacts the Licensee’s office in person/ telephonically, or on the date of acknowledgement if received by post. Provided that in case of delay in serving a bill by more than 60 days, the consumer should be given the option to pay the bill in monthly instalments.</p>
25	<p>7.11 In all cases not covered by the Spot Billing system, if the Licensee is not able to read the meter, a provisional bill may be issued on the basis of the consumption for the corresponding period of the previous year wherein the meter was functional. However, the Licensee shall ensure that such provisional billing does not extend to more than two billing cycles at a stretch, and there are not more than two provisional bills generated for a consumer during one financial year. If the premises of the consumer is inaccessible for more than two billing cycle, a notice is to be affixed in the premises of the Consumer for temporary disconnection. If within 30 days from the affixation of such notice, if the consumer fails to make arrangement for meter reading, the supply shall be temporarily disconnected after giving one month notice. The provisional bills shall be adjusted on the basis of the subsequent actual meter reading.</p>	<p>7.11 In all cases not covered by the Spot Billing system, if the Licensee is not able to read the meter, a provisional bill may be issued on the basis of the consumption for the corresponding period of the previous year wherein the meter was functional. However, the Licensee shall ensure that such provisional billing does not extend to more than two billing cycles at a stretch, and there are not more than two provisional bills generated for a consumer during one financial year. In that case, if the provisional billing continues for more than two billing cycles except under extraordinary situation due to force majeure, the consumer may refuse to pay the dues until bill is raised by the distribution licensee as per actual meter reading. If the premise of the consumer is inaccessible for more than two billing cycle continuously, a notice is to be affixed in the premises of the Consumer for temporary disconnection. If within 30 days from the affixation of such notice, if the consumer fails to make arrangement for meter reading, the supply shall be temporarily disconnected after giving one-month notice. The provisional bills shall be adjusted on the basis of the subsequent actual meter reading. Notwithstanding the above, if the meter is inaccessible to the meter reader on two consecutive meter reading dates, the consumer shall have the option to send the picture of the meter indicating the meter reading and date of meter reading through registered mobile or through e-mail. In such a case, distribution licensee may not send any notice or provisional bill to the consumer.</p>

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26	<p>7.12 In case of defective/stuck/stopped/burnt meter, the consumer shall be billed on the basis of higher of monthly consumption of corresponding month of the previous year and average monthly consumption of immediately preceding three months. These charges shall be leviable for a maximum period of three months only during which time the Licensee is expected to have replaced the defective meter.</p>	<p>7.12 In case of defective/stuck/stopped/burnt meter, the consumer shall be billed on the basis of higher of monthly consumption of corresponding month of the previous year and average monthly consumption of immediately preceding three months. However, If neither the consumption of corresponding period of previous year nor for the last three months is available then average of the consumption for the period the meter worked correctly during the last 6 months shall be taken for overhauling the account of the consumer. These charges shall be leviable for a maximum period of three months only during which time the Licensee is expected to have replaced the defective meter and no bills can be raised beyond the period of three months.</p>
27	<p>7.40 No sum due from any consumer, on account of default in payment shall be recoverable after the period of two years from the date when such sum became first due unless such sum has been shown continuously as recoverable as arrear of charges for electricity supplied. Further, dues of any consumer (if any) pending for a period more than 6 months can be transferred to another installation of the same consumer after thorough verification by the Licensee, i.e., proof that both consumers are same.</p>	<p>7.40 No sum due from any consumer, on account of default in payment shall be recoverable after the period of two years from the date when such sum became first due unless such sum has been shown continuously as recoverable as arrear of charges for electricity supplied. Further, dues of any consumer (if any) pending for a period more than 6 months can be transferred to another installation of the same consumer after thorough verification by the Licensee, i.e., proof that both consumers are same. Further, Supplementary demand shall be shown separately in the bill.</p>
28	<p>8.48: During the hearing, the Assessing Officer shall give due consideration to the facts submitted by the consumer and pass, within 5 working days, an order as to whether the case of unauthorized use of electricity is established or not. The order shall contain the brief of inspection report, submissions made by consumer in his written reply and oral submissions during hearing and reasons for acceptance or rejections of the same.</p>	<p>8.48: During the hearing, the Assessing Officer shall give due consideration to the facts submitted by the consumer and pass, within 10 working days, an order as to whether the case of unauthorized use of electricity is established or not. The order shall contain the brief of inspection report, submissions made by consumer in his written reply and oral submissions during hearing and reasons for acceptance or rejections of the same.</p>
29	<p>Assessment 8.49- New point added</p>	<p>(4) If a consumer is found indulging in extension of supply to premises for which the supply of electricity was not authorized then the consumer shall be liable for proportion of load extended at twice the tariff of that category till it continues.</p>

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30	<p>9. DISCONNECTION AND RECONNECTION new point added</p>	<p>9.3 Pre-payment meters will be designed to automatically cut off supply when the amount credited is exhausted. This shall however not be treated as a disconnection and the supply will be resumed whenever the meter is recharged.</p>
31	<p>9.9 The Licensee shall carry out a special reading and prepare a final bill including all arrears up to the date of such billing within 5 days from receipt of the request. Upon payment, the Licensee shall issue a receipt with 'Final Bill' stamped on it. This receipt shall be treated as a No Dues Certificate:</p>	<p>9.9 The Licensee shall carry out a special reading and prepare a final bill including all arrears up to the date of such billing within 5 days from receipt of the request. Upon payment, the Licensee shall issue a receipt with 'Final Bill' stamped on it. This receipt shall be treated as a No Dues Certificate. The disconnection shall be done immediately after payment of the final bill. The balance amount due to any consumption between the final reading and the permanent disconnection, if any, may be adjusted against the security amount with the distribution licensee. The remaining security deposit shall be refunded to the consumer within seven days.</p>
32	<p>9.12 In case the consumer request for reconnection within a period of 6 months after disconnection, the Licensee shall reconnect the consumer's installation within 5 days of payment of past dues and reconnection charges.</p>	<p>9.12 In case the consumer request for reconnection within a period of 6 months after disconnection, the Licensee shall reconnect the consumer's installation within 5 days of payment of past dues and reconnection charges. Provided that in case the disconnection has been done on account of non-payment of past dues, the licensee shall reconnect the consumer's installation within next working day of receipt of past dues and other charges as applicable.</p>
34	<p>10.12 The timelines and procedures specified in these Regulations shall remain suspended during Force Majeure conditions such as war, mutiny, civil commotion, riot, flood, cyclone, lightning, earthquake, lockout, fire, etc., affecting the Licensee's installations and activities.</p>	<p>10.12 The timelines and procedures specified in these Regulations shall remain suspended during Force Majeure conditions such as war, mutiny, civil commotion, riot, flood, cyclone, lightning, earthquake, lockout, fire, lockout/lockdown, etc., affecting the Licensee's installations and activities.</p>
35	<p style="text-align: center;">Annexure-VIII</p> <p style="text-align: center;">Procedure for Determination of Connected Load</p> <p style="text-align: center;">(Domestic Connection)</p> <p>Name of applicant:.....</p> <p>Service Connection No. (For existing connections):</p>	<p style="text-align: center;">Annexure-VIII</p> <p style="text-align: center;">Procedure for Determination of Connected Load</p> <p style="text-align: center;">(Domestic Connection)</p> <p>Name of applicant:.....</p> <p>Service Connection No. (For existing connections):</p>

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	<p>..... Address of applicant: Contact No. of applicant:..... Email-Id of the applicant:</p> <p>Electrical equipment proposed to be put to use:</p> <p>(Please fill-up the following table to enable determination of the connected load. Normally the actual load of each item will be considered to determine the connected load at the premises. In case of no availability of the rated capacity of any item, the load below shall be considered.) shown below shall be considered.)</p>	<p>Address of applicant: Contact No. of applicant:..... Email-Id of the applicant:</p> <p>Electrical equipment proposed to be put to use:</p> <p>(Please fill-up the following table to enable determination of the connected load. Normally the actual load of each item will be considered to determine the connected load at the premises. In case of no availability of the rated capacity of any item, the load shown below shall be considered.</p> <p>However, for domestic connections the higher of the Cooling Load (Air conditioners, coolers etc) or Heating load; excluding equipments used for cooking (Geysers, Heating rod etc.) only shall be taken for determination of Total load.)</p>

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	Item	Load per item (Watts)	No.	Total load (Watts)	Item	Load per item (Watts)	No.	Total load (Watts)
	1	2	3	$4 = 2 \times 3$	1	2	3	$4 = 2 \times 3$
	CFL	15			CFL	15		
	Bulb	60			Bulb	60		
	Tube light	50			Tube light	50		
	Fan	60			Fan	60		
	Tape-recorder/ Music system	100			Tape-recorder/ Music system	100		
	Television	90			Television	90		
	Mixer	375			Mixer	375		
	Electric iron	750			Electric iron	750		
	Fridge	150			Fridge	150		
	Cooler	250			Cooler	250		
	Heater (for cooking and water heating)	1000			Heater (for cooking & water heating)	1000		
	Washing machine	750			Washing machine	750		
	Geyser	2000			Geyser	2000		
	Microwave oven	2000			Microwave oven	2000		
	Air Conditioner (1 ton)	1500			Air Conditioner (1 ton)	1500		
	Air Conditioner (1.5 Ton)	2250			Air Conditioner (1.5 Ton)	2250		
	Computer	100			Computer	100		
	Printer	150			Printer	150		
	Pump-set	375			Pump-set	375		
	Total				Total			

S. No	Existing Clause of JERC Supply Code , 2018	Proposed Amendments (in bold)																																																																																				
36	<p>Annexure XVIII: Delimitation of Security Deposit amount</p> <p>Security deposit amount for a consumer = Load x Load Factor of the category in which the consumer falls x (30 days (except agricultural consumers) + 30 days) x 24 hours x Current tariff</p> <table border="1" data-bbox="358 405 983 1016"> <thead> <tr> <th>S. No.</th> <th>Particulars</th> <th>Load factor</th> </tr> </thead> <tbody> <tr> <td>1.</td> <td>Domestic</td> <td>30%</td> </tr> <tr> <td>2.</td> <td>Commercial</td> <td>50%</td> </tr> <tr> <td>3.</td> <td>LT Industrial</td> <td>50%</td> </tr> <tr> <td>4.</td> <td>HT/EHT Industrial:</td> <td></td> </tr> <tr> <td></td> <td>• Single shift industries</td> <td>50%</td> </tr> <tr> <td></td> <td>• Double shift industries</td> <td>75%</td> </tr> <tr> <td></td> <td>• Continuous industries</td> <td>100%</td> </tr> <tr> <td>5.</td> <td>Agriculture / Water Supply</td> <td>33%</td> </tr> <tr> <td>6.</td> <td>Street lights</td> <td>40%</td> </tr> <tr> <td>7.</td> <td>Signals & blinkers</td> <td>75%</td> </tr> <tr> <td>8.</td> <td>Railway Traction</td> <td>50%</td> </tr> </tbody> </table> <p>Note: For agricultural consumers the time period shall be 60 days.</p>	S. No.	Particulars	Load factor	1.	Domestic	30%	2.	Commercial	50%	3.	LT Industrial	50%	4.	HT/EHT Industrial:			• Single shift industries	50%		• Double shift industries	75%		• Continuous industries	100%	5.	Agriculture / Water Supply	33%	6.	Street lights	40%	7.	Signals & blinkers	75%	8.	Railway Traction	50%	<p>Annexure XVIII: Delimitation of Security Deposit amount</p> <p>Security deposit amount for a consumer = Load (as calculated as per Annexure VIII) x Load Factor of the category in which the consumer falls x (30 days (except agricultural consumers) + 30 days) x H Hours x Average Billing Rate (ABR) of the relevant Tariff category as per Tariff Order</p> <table border="1" data-bbox="1128 443 1951 1096"> <thead> <tr> <th>S. No.</th> <th>Particulars</th> <th>Load factor</th> <th>Hours (H)</th> </tr> </thead> <tbody> <tr> <td>1.</td> <td>Domestic</td> <td>30%</td> <td>12</td> </tr> <tr> <td>2.</td> <td>Commercial</td> <td>50%</td> <td>12</td> </tr> <tr> <td>3.</td> <td>LT Industrial</td> <td>50%</td> <td>10</td> </tr> <tr> <td>4.</td> <td>HT/EHT Industrial:</td> <td></td> <td></td> </tr> <tr> <td></td> <td>• Single shift industries</td> <td>50%</td> <td>10</td> </tr> <tr> <td></td> <td>• Double shift industries</td> <td>75%</td> <td>18</td> </tr> <tr> <td></td> <td>• Continuous industries</td> <td>100%</td> <td>24</td> </tr> <tr> <td>5.</td> <td>Agriculture / Water Supply</td> <td>33%</td> <td>4</td> </tr> <tr> <td>6.</td> <td>Street lights</td> <td>40%</td> <td>8</td> </tr> <tr> <td>7.</td> <td>Signals & blinkers</td> <td>75%</td> <td>12</td> </tr> <tr> <td>8.</td> <td>Railway Traction</td> <td>50%</td> <td>24</td> </tr> </tbody> </table> <p>Note: For agricultural consumers the time period shall be 60 days.</p>	S. No.	Particulars	Load factor	Hours (H)	1.	Domestic	30%	12	2.	Commercial	50%	12	3.	LT Industrial	50%	10	4.	HT/EHT Industrial:				• Single shift industries	50%	10		• Double shift industries	75%	18		• Continuous industries	100%	24	5.	Agriculture / Water Supply	33%	4	6.	Street lights	40%	8	7.	Signals & blinkers	75%	12	8.	Railway Traction	50%	24
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