

**JOINT ELECTRICITY REGULATORY COMMISSION FOR
THE STATE OF GOA AND UNION TERRITORIES
GURGAON**

Coram
Dr. V. K. Garg, Chairperson
Shri R. K. Sharma, FIE Member

Petition No.....11/ 2010
(Suo-moto)

In the matter of

Establishment of Consumer Grievance Redressal Forums

And in the matter of:

Compliance of Order dated 9.10.2009 of the Hon'ble Appellate Tribunal for Electricity.

Respondents:

Electricity Department of Goa
Electricity Department of Andaman & Nicobar Islands
Electricity Department of Chandigarh
Electricity Department of Daman & Diu
Electricity Department of Dadra & Nagar Haveli
Electricity Department of Lakshadweep
Electricity Department of Puducherry

Presents:

1. Sh M.P.Singh, Superintending Engineer, Electricity Department, Chandigarh
2. Sh B.N.Mehta, Superintending Engineer, Electricity Department Dadra & Nagar Haveli
3. Sh K.Mathivanan, Superintending Engineer, Electricity Department. Puducherry
4. Sh D.Ravi, Ex.Engineer, Electricity Deptt. Puducherry
5. Sh R.Ravi Chandar, Ex.Engineer, Electricity Department, Lakshadweep
6. Sh R.B.Chaubal, D.E. Electricity Department Dadra & Nagar Haveli.
7. Sh R.N.Bhat, Assistant Engineer, Electricity Department, Goa
8. Mrs H.K.Pabla, Junior Engineer, Electricity Department, A & N Islands
9. Sh Yogesh Tripathi, Junior Engineer, Electricity Department, Daman & Diu

ORDER

09.02.2011

1) Electricity Department, Goa

The respondent informed that offer of appointment of the Chairperson (CGRF) has been issued and acceptance of the offer has been asked by 14.2.2011. As regards appointment of the Member the approval is pending with Government of Goa.

The respondent requested to grant further time to make CGRF fully functional. However no specific time has been indicated.

The Commission directs that State of Goa shall give a specific date by which the CGRF will be functional and file their reply by 28th February, 2011.

2) Electricity Department Andaman & Nicobar Island

The respondent submitted that the Chairperson (CGRF) appointed by A&N Administration is from engineering background hence for better functioning of CGRF they may be allowed to appoint the Member with legal background having qualification and experience "A person possessing a degree in law and with at last 10 years of experience in legal matters".

This plea was not taken at the time of appointing the Chairman and therefore not accepted and directs to appoint Member (CGRF) as per JERC (Establishment of Forum for Redressal of Grievances of Consumers) Regulations 2009.

3) Electricity Department Chandigarh

The respondent informed that the CGRF is fully functional in UT of Chandigarh.

The Commission noted.

4) Electricity Department Daman & Diu

The respondent informed that the process of making CGRF functional has been started by UT.

The Commission directs to submit an affidavit by 28th February, 2011 indicating specific action plan with dates to make the CGRF functional.

5) Electricity Department Dadra & Nagar Haveli

The respondent informed that the process of making CGRF functional has been started by UT.

The Commission directs to submit an affidavit by 28th February, 2011 indicating specific action plan with dates to make the CGRF functional.

6) Electricity Department Lakshadweep

The respondent submitted a letter addressed to Chairperson of the Commission that Lakshadweep Administration is of the view that Chairperson and one Member appointed by the JERC may be sufficient for the Forum in UT of Lakshadweep due to small size of UT, less number of Consumers, less number of cases expected and non availability of qualified engineer. UT requested the Commission to continue functioning of CGRF with Coram of two.

Commission observes that it is not in line with the provisions of the clause 14 of the JERC (Conduct of business) regulations, 2009 and therefore directs the respondent to file their reply supported by an affidavit for consideration of the Commission. The affidavit shall be filed by 28th February, 2011.

7) Electricity Department Puducherry

The respondent has informed that the CGRF is fully functional as per JERC regulations 2009.

The Commission noted.

sd/-
(R. K. SHARMA)
MEMBER

sd/-
(DR. V.K.GARG)
CHAIRPERSON