

**JOINT ELECTRICITY REGULATORY COMMISSION  
FOR THE STATE OF GOA AND UNION TERRITORIES  
GURGAON**

Quorum  
Sh. S.K.Chaturvedi, Chairperson  
Smt. Neerja Mathur, Member  
**Suo- Moto Petition No. 77/2012**  
**Date of Order 05.11.2015**

**In the matter of:**

Status of Consumer Metering and Billing (category wise) as per the Regulation-8 of the Joint Electricity Regulatory Commission (Electricity Supply Code) Regulations, 2010.

**And in the matter of:**

- 1) Secretary (Power), State of Goa
- 2) Secretary (Power), UT of Andaman & Nicobar
- 3) Secretary (Power), UT of Chandigarh
- 4) Secretary (Power), UT of Dadra and Nagar Haveli
- 5) Secretary (Power), UT of Daman & Diu
- 6) Secretary (Power), UT of Lakshadweep
- 7) Secretary (Power), UT of Puducherry

..... **Respondents**

**Present:**

1. Sh. Pawan Sharma, AEE, ED- Chandigarh, R-3
2. Sh. Y.A.Patel, Asstt. Engineer, ED- Dadra and Nagar Haveli, R-4
3. Sh. R. Ganesan, Asstt. Engineer, ED- Puducherry, R-7

**ORDER**

The Commission in exercise of the powers under Sections 43, 46, 47, 50, 56 and 181 of the Electricity Act, 2003 notified Joint Electricity Regulatory Commission for State of Goa and UTs (Electricity Supply Code) Regulations, 2010 hereinafter referred to as the JERC (Electricity Supply Code) Regulations, 2010. The Commission in due course of time observed that the licensees are not complying with Regulation 8 of JERC (Electricity Supply Code) Regulations, 2010 on Metering and Billing. Therefore, the Commission started Suo- Moto hearings in the form of present Petition no. 77/2012 on status of Metering and Billing category wise.

The Commission has held several hearings in the Suo- Moto Petition. The Commission observed that the licensees except a few are not strictly complying with Regulation 8 of JERC (Electricity Supply Code) Regulations, 2010 on Metering and Billing. Therefore, the Commission vide its latest Order dated 30.07.2015 in the present Petition directed the licensees to submit detailed and complete report on metering and billing, action plan and road map on Consumer metering and billing category wise, number of consumers, Mechanical meters, Electronic meters, condition of meters, total meters required and phase-wise replacement of defective and mechanical meters and installation of electronic meters of unmetered consumers for compliance of Regulation 8 of JERC (Electricity Supply Code) Regulations, 2010 up to 30.09.2015 on or before 26.10.2015. The Petition was scheduled for hearing on 05.11.2015.

## Electricity Department- Goa Respondent No. 1

ED- Goa Respondent No. 1 in affidavit dated 30.10.2015 submitted report on Consumer metering and billing up to 30.09.2015 as per directions dated 30.07.2015 as tabulated below:-

**Table on status of consumer metering as on 30.09.2015**

S. NO.	DESCRIPTION	STATUS AS ON 30.09.2015
1.	Name of Licensee	<b>ED- GOA</b>
2.	No. of Consumers	592215
i.	Without Meter	1962
ii.	With Meter	590253
3.	<b>No. of consumers having :</b>	
i.	Mechanical meter	240428
ii.	Electronic meter	349825
4.	<b>Condition of Mechanical meters:</b>	
i.	Working	220039
ii.	Non- Working	20389
5.	<b>Condition of Electronic meters:</b>	
i.	Working	320865
ii.	Non- Working	28960
6.	<b>Total meter required to be installed/ replaced</b>	
i.	Non installed	1962
ii.	Non-working	
	Mechanical	20389
	Electronic	28960
iii.	Working	220039
	Mechanical	
	<b>TOTAL = 6 (i+ii+iii):</b>	<b>271350</b>

**Meter Reading and Billing Statement from July 2015 to September 2015**

Consumer category	No. of Consumers	No. of Meters	Premises Closed/ No Access to meter	Defective Meter/ No display	Actual Reading Taken manually	others	Pro. Bills/ Billing on Assessed Energy	Regular Billing	No Billing/ Others
Domestic	465025	464966	43523	32830	373167	15505	27446	421485	16094
Low Income Group	8229	8050	687	1705	5294	543	1195	6632	402
Domestic Mixed	3046	3046	242	244	2431	129	208	2692	146
Commercial	88780	88756	15550	6437	62800	3993	7029	77491	4260

Consumer category	No. of Consumers	No. of Meters	Premises Closed/ No Access to meter	Defective Meter/ No display	Actual Reading Taken manually	others	Pro. Bills/ Billing on Assessed Energy	Regular Billing	No Billing/ Others
Industry	5927	5926	840	321	4441	325	576	5047	304
Mixed (Hotel Industries)	635	635	44	42	548	1	3	629	3
Agriculture	11126	11119	5142	1197	4394	393	3294	7468	364
Public Lighting	4023	2331	22	460	1560	1981	1789	1823	411
Hoarding & Singh Boards	67	67	5	10	50	2	4	54	9
Temporary Supply	4488	4488	236	158	4065	29	186	4273	29
Industrial	659	659	2	5	652	0	5	654	0
Industrial (Ferro ...../Steel Melting/ Intensive/ Steel	38	38	0	0	38	0	0	38	0
Commercial	117	117	1	2	114	0	1	116	0
Agriculture	41	41	0	0	41	0	0	41	0
Domestic	2	2	0	0	2	0	0	2	0
Defense Establish- Ments	12	12	2	1	9	0	0	12	0
Temp supply	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>592215</b>	<b>590253</b>	<b>66296</b>	<b>43412</b>	<b>459606</b>	<b>22901</b>	<b>41736</b>	<b>528457</b>	<b>22022</b>

The Commission examined the information submitted by the Respondent. The Commission observed that there are total 590253 meters, out of which 220039 are working Mechanical meters, 20389 are non-working mechanical meters and 28960 are non-working electronic meters, totaling to 269388 meters, which require replacement by electronic meters. There are also 1962 unmetered consumers, which also need installation of electronic meters. The Commission took serious note on the status of working mechanical and non-working mechanical/ electronic meters as the status is disappointing and not up to the mark. The Commission also observed that percentage of regular billing is also not satisfactory. The licensee is required to replace all working mechanical and non-working mechanical/ electronic meters without any further delay. The licensee is also required to install electronic meters of unmetered consumers in phase-wise manner. The Respondent submitted that all non working meters and all mechanical working meters will be replaced by March, 2016.

The Commission directs the Respondent No. 1 to make sincere efforts to replace all defective mechanical/ electronic meters, working mechanical meters and to install electronic meters of unmetered consumers at the earliest. The Commission further directs the respondent to submit detailed, complete and exhaustive report, action plan and road map on Consumer metering and billing category wise, number of consumers, Mechanical meters, Electronic meters, condition of meters, total meters required and phase-wise replacement of defective and mechanical meters and installation of electronic meters of unmetered consumers up to 31.12.2015 on or before 29.01.2016. The Commission further observed that there is regular billing of 89.53% of the meters/ consumers. The Commission further directed the Respondent to achieve target of 100% billing.

### **Electricity Department – Andaman & Nicobar Respondent No. 2**

ED- Andaman & Nicobar Respondent No. 2 has not submitted its report on Consumer metering and billing up to 30.09.2015 as per directions dated 30.07.2015. The Commission has taken serious note of the non-compliance and directs the Respondent No. 2 to show-cause why penal action should not be initiated for non-compliance of the Commission's directives dated 30.07.2015 within 3weeks time from the receipt of this Order.

The Commission directs the Respondent No. 2 to make sincere efforts to replace all defective mechanical/ electronic meters and working mechanical meters. The Commission further directs the Respondent to submit detailed and complete report, action plan and road map on Consumer metering and billing category wise, number of consumers, Mechanical meters, Electronic meters, and condition of meters, total meters required and phase-wise replacement of defective and mechanical meters up to 31.12.2015 on or before 29.01.2016.

### **Electricity Department – Chandigarh respondent No. 3**

ED- Chandigarh Respondent No. 3 in affidavit dated 26.10.2015 submitted report on Consumer metering and billing up to 30.09.2015 as per directions dated 30.07.2015 tabulated below:-

**Table on status of consumer metering as on 30.09.2015**

<b>S. NO.</b>	<b>DESCRIPTION</b>	<b>STATUS AS ON 30.09.2015</b>
1.	Name of Licensee	<b>ED- CHANDIGARH</b>
2.	No. of Consumers	214839
i.	Without meter	Nil
ii.	With Meter	214839
3.	<b>No. of consumers having:</b>	
i.	Mechanical meter	23944
ii.	Electronic meter	190895
4.	<b>Condition of Mechanical meters:</b>	
i.	Working	23594
ii.	Non- Working	350
5.	<b>Condition of Electronic meters:</b>	
i.	Working	187094
ii.	Non- Working	3801

S. NO.	DESCRIPTION	STATUS AS ON 30.09.2015
6.	<b>Total meter required to be installed/ replaced :</b>	
i.	Non installed	Nil
ii.	Non-working Mechanical	350
iii	Electronic	3801
iv	Working Mechanical	23594
	<b>TOTAL = 6 (i+ii+iii+iv):</b>	<b>27745</b>

### Meter Reading and Billing Statement from July, 2015 to Sept., 2015

Consumer category	No. of Consumers	No. of Meters	Premises Closed/ No Access to meter		Defective Meter/ No display		Actual Reading Taken manually	Pro. Bills/ Billing on Avg. Energy Consumed	Regular Billing
			1 Ph	3 Ph	1 Ph	3 Ph			
Agriculture	120	120	0	8	1	11	100	20	100
SPD JJ cluster/ Unauthorized Colonies/slum Dwellers/BPL/ Low Income Group	0	0	0	0	0	0	0	0	0
Domestic	185712	185712	4553	1110	3592	706	175751	9961	175751
Commercial	22364	22364	1065	318	410	250	20321	2043	20321
Large supply	107	107	0	3	0	2	102	5	102
Medium supply	1211	1211	0	41	0	61	1109	102	1109
Small power	1274	1274	1	51	1	20	1201	73	1201
Public Light	910	910	40	56	45	90	679	231	679
Sign Boards	0	0	0	0	0	0	0	0	0
Bulk supply	618	618	7	6	15	11	579	39	579
Others- temp Supply	595	595	3	0	7	0	585	10	585
<b>TOTAL</b>	<b>212911</b>	<b>212911</b>	<b>5669</b>	<b>1593</b>	<b>4071</b>	<b>1151</b>	<b>200427</b>	<b>12484</b>	<b>200427</b>

The Commission examined the information submitted by the Respondent No. 3. The Commission observed that there are total 214839 meters, out of which 23594 are working Mechanical meters, 350 are non-working mechanical meters and 3801 are non-working electronic meters totaling to 27745 meters to be replaced. The Commission observed that the status of Respondent No. 3 is improving on consumer metering. The Respondent submitted that all faulty meters shall be replaced by the end of third quarter and balance by end of fourth quarter, 2015.

The Commission in the light of the information submitted by the Respondent directs the Respondent No. 3 to make sincere efforts to replace all defective mechanical/ electronic meters and working mechanical meters at the earliest. The Commission further directs the Respondent to submit detailed and complete report, action plan and road map on Consumer metering and billing category wise, number of consumers, Mechanical meters, Electronic meters, and condition of meters, total meters required and phase-wise replacement of defective and mechanical meters up to 31.12.2015 on or before 29.01.2016. The Commission further observed that there is regular billing of 94.14% consumers/meters. The Commission further directed the Respondent to achieve the target of 100% billing of the consumers / meters.

#### **DNH Power Distribution Corporation Ltd.- Respondent No. 4**

DNH Power Distribution Corporation Ltd. - Respondent No. 4 in affidavit dated 04.11.2015 submitted report on Consumer metering and billing up to 30.09.2015 as per directions dated 30.07.2015 as tabulated below:-

**Table on status of consumer metering as on 30.09.2015**

<b>S. NO</b>	<b>DESCRIPTION</b>	<b>STATUS AS ON 30.09.2015</b>
1.	Name of Licensee	<b>DNHPDCL</b>
2.	No. of Consumers	66433
i.	Without meter	1090
ii.	With Meter	65343
3.	<b>No. of consumers having:</b>	
i.	Mechanical meter	3238
ii.	Electronic meter	62105
4.	<b>Condition of Mechanical meters:</b>	
i.	Working	3213
ii.	Non- Working	25
5.	<b>Condition of Electronic meters:</b>	
i.	Working	60239
ii.	Non- Working	1866
6.	<b>Total meter required to be installed/ replaced :</b>	
i.	Non installed	1090
ii.	Non-working	
	Mechanical	25
	Electronic	1866
iii.	Working	
	Mechanical	3213
	<b>TOTAL = 6 (i+ii+iii):</b>	<b>6194</b>

### Meter Reading and Billing Statement from July, 2015, to Sept., 2015

Consumer category	No. of Consumers	No. of Meters	Premises Closed/ No Access to meter		Defective Meter/ No display		Reading Taken manually	Reading Through MRI	Any Other	Pro. Bills/ Billing on Avg. Energy Consumed	Spot Billing	No Billing
			1Ph	3Ph	1Ph	3Ph						
Agriculture	1201	1201	3	37	6	90	355	25	0	96	821	0
Low Income Group	14223	13133	0	0	0	0	0	0	0	0	0	14223
Domestic	39854	39854	308	13	1057	114	3182	275	431	1171	35966	0
Commercial	7311	7311	27	32	407	86	1438	202	538	493	5133	0
EHT	34	34	0	0	0	0	0	34	0	0	0	0
Large supply / Indl. HT	856	856	0	0	0	0	348	508	0	0	0	0
Medium Supply/Indl- HT	0	0	0	0	0	0	0	0	0	0	0	0
Small power/ SSI HT	0	0	0	0	0	0	0	0	0	0	0	0
Small power/ SSI LT	2027	2027	0	3	0	4	1825	202	0	4	0	0
Public Light- ing	315	315	0	0	42	17	315	0	0	59	0	0
Sign Boards	0	0	0	0	0	0	0	0	0	0	0	0
Bulk supply	0	0	0	0	0	0	0	0	0	0	0	0
Other temp Supply	289	289	2	6	1	10	154	1	0	11	134	0
Motive Power/Irri Pumps LT	0	0	0	0	0	0	0	0	0	0	0	0
Motivie Power/Irri Pumps HT	0	0	0	0	0	0	0	0	0	0	0	0
Public Water Works & Sewerage System	323	323	0	0	1	31	320	0	0	32	3	0
<b>TOTAL</b>	<b>66433</b>	<b>65343</b>	<b>340</b>	<b>91</b>	<b>1514</b>	<b>352</b>	<b>7937</b>	<b>1247</b>	<b>969</b>	<b>1866</b>	<b>42057</b>	<b>14223</b>

The Commission examined the information submitted by the respondent. The Commission observed that there are total 65343 meters, out of which 3213 are working Mechanical meters, 25 non-working mechanical meters and 1866 are non-working electronic meters, totaling to 5104 meters, which require replacement by electronic meters. There are also 1090 unmetered consumers who need installation of electronic meters. The Respondent has not submitted action plan this time. The Respondent has submitted in his previous report that all meters will be replaced by end of 2015-16.

The Commission directs the Respondent No. 4 to make sincere efforts to replace all defective mechanical/ electronic meters and working mechanical meters and to install electronic meters of unmetered consumers at the earliest. The Commission further directs the respondent to submit detailed and complete report, action plan and road map on Consumer metering and billing category wise, number of consumers, Mechanical meters, Electronic meters, and condition of meters, total meters required and phase-wise replacement of defective and mechanical meters up to 31.12.2015 on or before 29.01.2016. The Commission further observed that there is no regular billing, but the spot billing is 64.10% and Fixed Charge billing is 21.68%. The Commission further directed the Respondent to achieve the target of 100% billing.

#### **Electricity Department – Daman & Diu Respondent No. 5**

ED- Daman & Diu – Respondent No. 5 submitted report on 04.11.2015 on Consumer metering and reading up to 30.09.2015 as per directions dated 30.07.2015 as tabulated below:-

**Table on status of consumer metering as on 30.09.2015**

<b>S. NO</b>	<b>DESCRIPTION</b>	<b>STATUS AS ON 30.09.2015</b>
1.	Name of Licensee	<b>ED- DAMAN &amp; DIU</b>
2.	No. of Consumers	58341
i.	Without meter	Nil
ii.	With Meter	58341
3.	<b>No. of consumers having:</b>	
i.	Mechanical meter	17087
ii.	Electronic meter	41254
4.	<b>Condition of Mechanical meters:</b>	
i.	Working	16697
ii.	Non- Working	390
5.	<b>Condition of Electronic meters:</b>	-
i.	Working	41254
ii.	Non- Working	Nil
6.	<b>Total meter required to be installed/ replaced :</b>	
i.	Non installed	Nil
ii.	Non-working	
	Mechanical	390
	Electronic	Nil
iii.	Working	
	Mechanical	16697
	<b>TOTAL = 6 (i+ii+iii):</b>	<b>17087</b>

### Meter Reading and Billing Statement from July, 2015 to Sept., 2015

Consumer category	No. of Consumers	No. of Meters	Premises Closed/ No Access to Meter		Defective Meter/ No display		Reading Taken manually	Any other	Pro. Bills/ Billing on Avg. Energy Consumed	Spot Billing	Regular Billing	Frequency Meter Reading Monthly/Bi monthly	No Billing
			1Ph	3Ph	1Ph	3Ph							
Agriculture	1217	1271	45	83	0	0	1217	0	128	0	1089	Monthly	0
Low Income Group	41	41	0	0	0	0	41	0	0	0	41	Monthly	0
Domestic	45719	45719	1857	582	340	15	45719	0	1457	0	44262	Monthly	0
Commercial	8078	8078	689	118	35	0	8078	0	453	0	7625	Monthly	0
EHT	4	4	0	0	0	0	0	4	0	0	4	Monthly	0
Large supply / Indl. HT	1	1	0	0	0	0	0	1	0	0	1	Monthly	0
Medium Supply/Indl- HT	125	125	0	0	0	0	0	125	0	0	125	Monthly	0
Small power/ SSI HT	666	666	0	0	0	0	200	466	0	0	666	Monthly	0
Small power/ SSI LT	1774	1774	0	85	0	0	1612	162	85	0	1689	Monthly	0
Public Light- ing	542	542	0	0	0	0	542	0	0	0	542	Monthly	0
Sign Boards	0	0	0	0	0	0	0	0	0	0	0	0	0
Bulk pump	0	0	0	0	0	0	0	0	0	0	0	0	0
Other temp Supply	65	65	0	0	0	0	65	0	0	0	65	Monthly	0
Motive Power/Irri Pumps LT	0	0	0	0	0	0	0	0	0	0	0		0
Motive Power/Irri Pumps HT	0	0	0	0	0	0	0	0	0	0	0		0
Public Water Works & Sewerage System	109	109	0	6	0	0	109	0	6	0	103	Monthly	0
<b>TOTAL</b>	<b>58341</b>	<b>58341</b>	<b>2591</b>	<b>874</b>	<b>375</b>	<b>15</b>	<b>57583</b>	<b>758</b>	<b>2129</b>	<b>0</b>	<b>56212</b>		<b>0</b>

The Commission examined the information submitted by the Respondent. The Commission observed that there are total 58341 meters, out of which 16697 are working Mechanical meters and 390 are non-

working mechanical meters totaling to 17087 meters to be replaced. The licensee submitted that target of replacement of all faulty meters is by end of October and balance by March, 2016.

The Commission directs the Respondent No. 5 to make sincere efforts to replace all defective mechanical meters, working mechanical meters. The Commission further directs the Respondent to submit a fresh detailed and complete report, action plan and road map on Consumer metering and billing category wise, number of consumers, Mechanical meters, and condition of meters, total meters required and phase-wise replacement of defective and mechanical meters up to 31.12.2015, on or before 29.01.2016. The Commission further observed that there is regular billing of 96.35% and provisional billing is 3.65%. Though the same is quite satisfactory, the Commission further directed the Respondent to achieve the target of 100% billing.

#### **Electricity Department – Lakshadweep Respondent No. 6**

ED- Lakshadweep Respondent No. 6 has not submitted its report on Consumer metering and billing up to 30.09.2015 as per directions dated 30.07.2015. The Commission has taken serious note of the non-compliance and directs the Respondent No. 6 to show-cause why penal action should not be initiated for non-compliance of the Commission’s directives dated 30.07.2015 within 3weeks time from the receipt of this Order.

The Commission directs the Respondent No. 6 to make sincere efforts to replace all defective mechanical/ electronic meters and working mechanical meters. The Commission further directs the Respondent to submit detailed and complete report, action plan and road map on Consumer metering and billing category wise, number of consumers, Mechanical meters, Electronic meters, and condition of meters, total meters required and phase-wise replacement of defective and mechanical meters upto 31.12.2015 on or before 29.01.2016.

#### **Electricity Department – Puducherry Respondent No. 7**

ED- Puducherry Respondent No. 7 in the affidavit dated 26.10.2015 submitted report on Consumer metering and billing, action plan and road map as per directions dated 30.07.2015 as tabulated below:-

**Table on status of consumer metering as on 30.09.2015**

<b>S. No.</b>	<b>Description</b>	<b>Status as on 30.09.2015</b>
1.	Name of Licensee	<b>PUDUCHERRY</b>
2.	No. of Consumers	375249
i.	Without meter	15841
ii.	With Meter	359408
3.	<b>No. of consumers having:</b>	
i.	Mechanical meter	156608
ii.	Electronic meter	202800

S. NO.	DESCRIPTION	STATUS AS ON 30.09.2015
4.	<b>Condition of Mechanical meters:</b>	
i.	Working	113915
ii.	Non- Working	42693
5.	<b>Condition of Electronic meters:</b>	
i.	Working	169959
ii.	Non- Working	32841
6.	<b>Total meter required to be installed/ replaced</b>	
i.	Non installed	15841
ii.	Non-working Mechanical	42693
	Electronic	32841
iii.	Working Mechanical	113915
	<b>TOTAL = 6 (i+ii+iii):</b>	<b>205290</b>

### Meter Reading and Billing Statement from July, 2015 to Sept., 2015

Consumer category	No. of Consumers	No. of Meters	Premises Closed/ No Access to Meter		Defective Meter/ No Display		Reading Taken Manually	Pro. Bills Billing on Avg. Energy Consume	Spot Billing	Regular Billing	Flat Billing/ No Billing	Frequency Meter Reading Monthly /Bi monthly
			1Ph	3Ph	1Ph	3Ph						
Agriculture	3882	2367	0	0	146	1695					3822	Quarterly
SPD JJ cluster /Unauthorised Colonies slum Dwellers/ BPL/ Chawls/Low Income Group-OHOB	12946	34	1	0	21	0					12946	Monthly
Domestic	295898	295898	6971	3328	52551	9340	295898	72190	223708			Monthly
Commercial	52065	52065	2769	766	8470	2535	52065	14540	37525			Monthly
EHT	6	6					6			6		Monthly
Large supply / Indl. HT (HT-1a)	38	38					38			38		Monthly

Medium Supply/Indl-HT (HT-1b)	390	390					390			390		Monthly
Small power/SSI HT-(HT-II)	53	53					53			53		Monthly
Small power/SSI LT+Water Tank	4404	4404	81	152	138	435	4404	806	3598			Monthly
Public Lighting	2407	986			73	118	2407	1618	762	27		Monthly
Sign Boards	52	52		3		7	52	10	42			Monthly
Bulk supply												
Other temp Supply	3108	3108			5		3108	3108				Monthly
Motive Power/Irrigation Pumps LT												
Motive Power/Irrigation Pumps HT												
Public Water Works & Sewerage System												
<b>TOTAL</b>	<b>375249</b>	<b>359401</b>	<b>9822</b>	<b>4249</b>	<b>61404</b>	<b>14130</b>	<b>358421</b>	<b>92272</b>	<b>265635</b>	<b>514</b>	<b>16828</b>	

The Commission observed that there are total 359408 meters, out of which 113915 are working Mechanical meters, 42693 are non-working mechanical meters and 32841 are non-working electronic meters, totaling to 189449 meters which require replacement by electronic meters. There are also 15841 unmetered consumers who need installation of electronic meters.

The Respondent submitted that e-tender has been floated for the procurement of 40,000 single phase static meters and 26000 three phase static meters under Plan Expenditure. The tender has been opened and the action is being taken to place the supply orders in the month of November, 2015. Similarly, the order for the e-tender already floated for the procurement of 30,000 single phase AMR meters under R-APDRP are also expected in the month of November, 2015. It has been programmed to utilize all the 96000 meters, likely to be received during the month of January, 2016 for replacement of the defective meters and the mechanical meters in service in the currently financial year itself by diverting the existing manpower/outsourcing the man for this specific task. As directed by the Hon'ble Commission during the public hearing held on 09.10.2015 at Karaikal, the Department will divert 10,000 energy meters to Karaikal region for the replacement of defective meters.

The Respondent further submitted that procurement action for the balance 12,762 meters contemplated in the approved scheme of R-APDRP is programmed to be taken up in the fourth quarter of this financial year. However, the meters are expected to be received in the first quarter of the financial year 2016-17. The project reports for the schemes of IPDS and DDUGJY have been finalized and the approval

of the State District Level Committee chaired by the Hon'ble Power Minister, Govt. of Puducherry have also been accorded as required under the schemes. In the approved project reports, it has been contemplated to procure 35,000 meters and 52000 meters under IPDS and DDUGJY schemes respectively.

The Respondent further submitted that all efforts will be taken up by the Department to get the aforesaid schemes approved by the Government of India in the current financial year itself so as to enable the Department to initiate the procurement action for the meters contemplated in the beginning of the next financial year. It has also been programmed to procure 14000 meters required for the completion of task of replacement of all mechanical and defective static meters under the Plan Scheme during the financial year 2016-17.

	DESCRIPTION OF WORK	NO. OF METERS UNDER THE HEAD OF			
		PLAN	R-APDRP	IPDS	DDUGJY
1.	<b>PROCUREMENT OF METERS</b>				
a.	2015-16	66000	30000		
b.	2016-17	14000	12762	3500	52000
	<b>TOTAL</b>	<b>80000</b>	<b>42762</b>	<b>3500</b>	<b>52000</b>
2.	<b>Replacement of meters</b>				
a.	2015-16	66000	30000	-	-
b.	2016-17	14000	12762	3500	52000
	<b>TOTAL</b>	<b>80000</b>	<b>42762</b>	<b>3500</b>	<b>52000</b>

The licensee is required to replace all working mechanical and non-working mechanical/ electronic meters without any further delay. The Commission observes that the progress of the work is not satisfactory at all and licensee is making identical submission every time. The Commission directs the Respondent no. 7 to make sincere efforts to replace all defective mechanical/ electronic meters, working mechanical meters and install electronic meters of unmetered consumers immediately. The Commission further directs the Respondent to submit detailed and complete report, action plan and road map on Consumer metering and billing category wise, number of consumers, Mechanical meters, Electronic meters, condition of meters, total meters required and phase-wise replacement of defective and mechanical meters and installation of electronic meters of unmetered consumers up to 31.12.2015 on or before 29.01.2016. The Commission further observed that there is regular billing of 70.25% only. The same is disappointing. The Commission has taken very serious view of the same. The Commission further directed the Respondent to achieve target of 100% metering and billing.

Date of hearing shall be intimated in due course.

Sd/-  
**(NEERJA MATHUR)**  
**MEMBER**

Sd/-  
**(S.K.CHATURVEDI)**  
**CHAIRPERSON**

**Certified Copy**

**(Keerti Tewari)**  
**Secretary**