

**CONSUMER GRIEVANCES REDRESSAL FORUM**

(Constituted under section 42(5) of the Electricity Act-2003)
Electricity Department, 66 KV Road, Amli, Silvassa - 396250
Tele-Fax: 0260 – 2642338

No: Elect/CGRF/QPR - Annu/2022/012

Date: 06 .07.2022

✓ To,

The Joint Electricity Regulatory Commission,
3rd & 4th floor, Plot No. 55 – 56
Udyog Vihar Phase- IV,
GURUGRAM -122015 [HARYANA]

Sub: Quarterly report (categorywise) for the 1st quarter report for 2022 – 23

Sir,

The quarterly Progress report in new format for the year 2022 – 23 of this Consumer Grievances Redressal Forum (CGRF) for quarter 1st of 2022 – 23 i.e. for the period 01. 04. 2022 to 30.06.2022 is enclosed herewith for kind perusal please

Thanking you

Yours faithfully

Sunil Ijari
Member

CC to Chief Engineer DNHPDCL
to Consumer Service Department DNH DD PDCL

Quarterly Reporting by Forum

Quarter 1st Financial Year 2022-23

Sl. No.	Parameters	Delay in restoring supply	Quality of Supply	Meter problems	Billing problems	Quality of Service	Others	Total
1.	Grievances pending at the end of previous quarter	--	--	--	--	--	--	--
2.	Grievances received during this quarter	--	--	--	01	--	--	01
3.	Total Grievances (1+2)	--	--	--	01	--	--	01
4.	Grievances attended during this Quarter	--	--	--	01	--	--	01
5.	Balance grievances to be attended (3 - 4)	--	--	--	--	--	--	--
6.	Grievances successfully redressed during this quarter	--	--	--	01	--	--	01
7.	Grievances in the process of redressal	--	--	--	--	--	--	--
8.	Grievances escalated to Ombudsman	--	--	--	--	--	--	--

Note: Sum of rows 6,7 & 8 should be equal to row 4

-:2:-

1. Status of Compliance by Licensee

a) Of the number of grievances successfully redressed during the quarter, state the number of grievances in which the order specified directions for the Licensee

: NIL

b) Describe the status of the Licensee's compliance against each such Grievance

: All the directions are Successfully Redressed by the Licencee

Yours faithfully


6/8/22

Sunil.Ijari

Member CGRF for Dadra & Nagar Haveli

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