

**JOINT ELECTRICITY REGULATORY COMMISSION FOR  
THE STATE OF GOA AND UNION TERRITORIES  
GURGAON**

Coram  
Dr. V. K. Garg, Chairperson  
Shri R. K. Sharma, FIE Member

Petition No.....11/ 2010  
(Suo-moto)

**In the matter of**

Establishment of Consumer Grievance Redressal Forums

**And in the matter of:**

Compliance of Order dated 9.10.2009 of the Hon'ble Appellate Tribunal for Electricity.

**Respondents:**

Electricity Department of Goa  
Electricity Department of Andaman & Nicobar Islands  
Electricity Department of Chandigarh  
Electricity Department of Daman & Diu  
Electricity Department of Dadra & Nagar Haveli  
Electricity Department of Lakshadweep  
Electricity Department of Puducherry

Present

1. Mr. Abhishek Munot Advocate Goa
2. Mr. Kuldip Singh Thakur Deputy Resident Commissioner A&N
3. Mr. Asar Pal Singh Deputy Resident Commissioner Lakshdweep

**ORDER**

**8.07.2011**

Suo moto proceedings were initiated by the Commission regarding Establishment of Consumer Grievance Redressal Forums in Compliance of Order dated 9.10.2009 of the Hon'ble Appellate Tribunal for Electricity.

### **1) Electricity Department, Goa**

The respondent has filed their reply. They have stated that Sh.V.K. Jha (IAS) has been appointed as the Chairperson of the CGRF and has taken over wef 21.06.11. It is also informed that Sh. Nelson Iype P., has been appointed as member CGRF, representative of Electricity department Goa and has taken over wef 21.06.11. The Commission has noted.

Staff of the Commission informed that they have received a complaint against the appointment of Sh. V.K. Jha. The Secretary of the Commission was directed that the same may be forwarded to the Electricity Department Goa for further disposal.

### **2) Electricity Department Andaman & Nicobar Island (ED A&N)**

The respondents have filed their reply. They have stated that Sh. R.P Singh Executive engineer has been appointed as member CGRF representative of the electricity department and has reported wef 16.06.11.

The Commission has observed from the appointment Order 2152 dated 10.06.11, placed at annexure 1 of the reply that the appointment of Sh. R. P. Singh Executive Engineer as member is in addition to his present duties, which is in violation of clause 3(3) of the JERC(Establishment of Forum for Redressal of Grievances of Consumers) Regulations, 2009. The appointment, therefore, is not valid. They are directed to review. They shall file their reply on action taken by 16<sup>th</sup> August 2011.

### **3) Electricity Department Chandigarh**

CGRF is functional.

### **4) Electricity Department Daman & Diu (EDDD)**

No reply as required has been received. They are directed to file their reply now by 16<sup>th</sup> August 2011.

### **5) Electricity Department Dadra & Nagar Haveli (ED DNH)**

The respondents have filed their reply. Vide their order dated 7.07.11, they have appointed Sh. Lal Singh (retd.) Delhi Judicial Service, as Chairperson CGRF. Vide another order dated 7.07.11, they have also appointed Sh. T.D. Davda Additional Chief Engineer Retd., as a full time member of CGRF.

The Commission observes that both the officers as mentioned above have been employed for a period of 1 year extendable for further 2 years, which is in violation of provisions of clause 3(6) of JERC(Establishment of Forum for Redressal of Grievances of Consumers) Regulations, 2009. The appointment, therefore, is not valid and they are therefore directed to review. They shall file their reply on action taken by 16<sup>th</sup> August 2011.

**6) Electricity Department Lakshadweep**

The respondents have filed their reply requesting the Commission to confirm if in view of their petition bearing No. 36/2011, as pending with the Commission presently, they are still required to continue the process of filling up the third member of the CGRF.

They are directed to fill up the post under reference.

**7) Electricity Department Puducherry.**

CGRF is functional.

The matter shall be heard again on 23rd August 2011.

sd/-  
**(R.K.SHARMA)**  
**MEMBER**

sd/-  
**(DR. V.K.GARG)**  
**CHAIRPERSON**