

**JOINT ELECTRICITY REGULATORY COMMISSION FOR
THE STATE OF GOA AND UNION TERRITORIES
GURGAON**

Coram*
Sh. S.K.Chaturvedi, Chairperson
Petition No. 77/2012
Suo- Moto
Date of Order 05.05.2014

In the matter of

Status of Consumers on Meter Reading and Billing category wise as per Regulation 8 of JERC (Electricity Supply Code) Regulations, 2010.

And in the matter of:

- 1) Secretary (Power), Govt. of Goa
- 2) Secretary (Power), UT of Andaman & Nicobar
- 3) Secretary (Power), UT of Chandigarh
- 4) Secretary (Power), UT of Dadra and Nagar Haveli
- 5) Secretary (Power), UT of Daman & Diu
- 6) Secretary (Power), UT of Lakshadweep
- 7) Secretary (Power), UT of Puducherry

..... Respondents

Present

1. Sh. Ramdas N. Bhat, Executive Engineer, ED- Goa.
2. Sh. Kuldip Singh Thakur, Dy. Resident Commissioner, A&N Admn.,
3. Ms. Sushma Mishra, Junior Engineer, ED- Andaman & Nicobar.
4. Shri M.P. Singh, Superintending Engineer, ED- Chandigarh.
5. Shri Pawan Kr. Sharma, AEE, ED- Chandigarh.
6. Sh. H.M. Patel, Executive Engineer, ED- Dadra and Nagar Haveli.
7. Sh. R.B. Chaubal, AE, ED- Dadra and Nagar Haveli.
8. Ms. Swapna Seshadri, Advocate, ED - Dadra and Nagar Haveli.
9. Sh. Shri Gaurav Lohani, Consultant, ED- Daman & Diu.
10. Sh. Asar Pal Singh, Dy. Resident Commissioner, UT of Lakshadweep.
11. Shri R. Murali, Executive Engineer, ED- Puducherry.
12. Shri D. Stephn Joseph, AE, ED- Puducherry.

Order

The Commission in exercise of the powers under Sections 61, 66, 86(1)(e) and 181 of the Electricity Act, 2003 notified Joint Electricity Regulatory Commission for State of Goa and UTs (Electricity Supply Code) Regulations, 2010 herein after referred as JERC (Electricity Supply Code) Regulations, 2010. The Commission found that the licensees are not complying Regulation 8 of JERC (Electricity Supply Code) Regulations, 2010 on Meter Reading and Billing. Therefore, the Commission started Suo- Moto hearings in the form of present petition no. 77/2012 on meter reading and billing.

The Commission has held several hearings in the Suo- Moto petition. The Commission observed that the licensees are not strictly complying Regulation 8 of JERC (Electricity Supply Code) Regulations, 2010 on Meter Reading and Billing. Therefore, the Commission vide order dated 27.12.2013 asked the licensees to submit detailed and complete report on meter reading and billing.

Electricity Department- Goa respondent no. 1

ED- Goa respondent no. 1 submitted report on Consumer meter reading and billing as asked in order dated 27.12.2013 vide affidavit dated 02.05.2014. Status on Consumer meter reading and billing as given in the affidavit is shown in the table below:-

Status of consumer metering (category wise):-

S. N.	No. of Consumers	No. of Consumers		No. of Consumers having		Condition of Mechanical meters		Condition of Electronic meters		Total meters required to be installed/replaced			
		Without meter	With meter	Mechanical meter	Electronic meter	Work-ing	Non-working	Work-ing	Non-working	Non-installed	Mechanical	Electronic	Total
1.	2.	3.	4.	5.	6.	7.	8.	9.	10.	11={3}	12={8}	13={10}	14={7+12+13}
Total	573944	964	572980	263585	310359	223169	40973	289248	23046	964	40973	23046	288152

The Commission examined the information submitted by the respondent. The information does not depict complete and clear status of phase-wise replacement of defective and mechanical meters and installation of meters for unmetered consumers. The Commission observed that the status of mechanical and non-working mechanical/ electronic meters is not up to the mark and satisfactory. The licensee is required to replace all mechanical and non-working mechanical/ electronic meters without any delay. The licensee is also required to install electronic meters of unmetered consumers in phased manner.

Therefore, the Commission directs the licensee to make sincere efforts to replace all defective mechanical/ electronic meters, mechanical meters and install electronic meters of unmetered consumers. The Commission further directs the respondent to submit detailed and complete report, action plan and road map on Consumer meter reading and billing category wise, number of consumers, Mechanical meters, Electronic meters, condition of meters, total meters required and phase-wise replacement of defective and mechanical meters and installation of electronic meters of unmetered consumers upto 30.06.2014 on or before 22.07.2014.

Electricity Department – Andaman & Nicobar respondent No. 2

ED- A&N respondent no. 2 in affidavit dated 01.05.2014 submitted report on Consumer meter reading and billing as per order dated 27.12.2013 which reads as under:-

S. No.	Description	as on 30.03.2014
1.	Name of Licensee	A&N Electricity Department
2.	No. of Consumers	117782
i.		Nil
ii.	With Meter	117782
3.	No. of consumers having	
i.	Mechanical meter	31092
ii.	Electronic meter	86690
4.	Condition of Mechanical meters	
i.	Working	28630
ii.	Non- Working	2462
5.	Condition of Electronic meters	
i.	Working	82117
ii.	Non- Working	4573
6.	Total meter required to be installed/ replaced	
i.	Non installed	Nil
ii.	Non-working	Mechanical 2462
		Electronic 4573
iii.	Working	Mechanical 31092
	Total = 6 (i+ii+iii):	38127

The Commission examined the information submitted by the respondent. The information does not depict complete and clear status of phase-wise replacement of defective and mechanical meters. The Commission observed that the status of mechanical and non-working mechanical/ electronic meters is not up to the mark and satisfactory. The licensee is required to replace all mechanical and non-working mechanical/ electronic meters without any further delay.

Therefore, the Commission directs the licensee to make sincere efforts to replace all defective mechanical/ electronic meters and mechanical meters without further delay. The Commission further directs the respondent to submit detailed and complete report, action plan and road map on Consumer meter reading and billing category wise, number of consumers, Mechanical meters, Electronic meters, condition of meters, total meters required and phase-wise replacement of defective and mechanical meters upto 30.06.2014 on or before 22.07.2014.

Electricity Department – Chandigarh respondent No. 3

ED- Chandigarh respondent no. 3 in affidavit dated 02.05.2014 submitted report on Consumer meter reading and billing as per order dated 27.12.2013 which reads as under:-

S. No.	Description	as on 31.03.2014
1.	Name of Licensee	Chandigarh ED
2.	No. of Consumers	199868
i.	Without meter	Nil
ii.	With Meter	199868
3.	No. of consumers having	
i.	Mechanical meter	54083
ii.	Electronic meter	145785
4.	Condition of Mechanical meters	
i.	Working	52362
ii.	Non- Working	1721
5.	Condition of Electronic meters	
i.	Working	140508
ii.	Non- Working	5277
6.	Total meter required to be installed/ replaced	
i.	Non installed	Nil
ii.	Non-working Mechanical	1721
	Electronic	5277
iii.	Working Mechanical	52362
	Total = 6 (i+ii+iii):	60076

The Commission examined the information submitted by the respondent. The information does not depict complete and clear status of phase-wise replacement of mechanical meters with electronic meters. The Commission observed that the status of mechanical and defective electronic/ mechanical meters is not up to the mark and satisfactory. The licensee is required to replace all mechanical and non-working mechanical/ electronic meters without any further delay.

Therefore, the Commission directs the licensee to make sincere efforts to replace all defective mechanical/ electronic meters and mechanical meters without further delay. The Commission further directs the respondent to submit detailed and complete report, action plan and road map on Consumer meter reading and billing category wise, number of consumers, Mechanical meters, Electronic meters, condition of meters, total meters required and phase-wise replacement of defective and mechanical meters upto 30.06.2014 or/ or before 22.07.2014.

Electricity Department – Dadra and Nagar Haveli respondent No. 4

ED- Dadra and Nagar Haveli respondent no. 4 in affidavit dated 03.05.2014 submitted report on Consumers' meter reading and billing as per order dated 27.12.2014 which reads as under:-

S. No.	Description	as on 28.04.2014	
1.	Name of Licensee	Dadra and Nagar Haveli ED	
2.	No. of Consumers	62896	
i.	Without meter	1200	
ii.	With Meter	61696	
3.	No. of consumers having		
i.	Mechanical meter	4819	
ii.	Electronic meter	56877	
4.	Condition of Mechanical meters		
i.	Working	4619	
ii.	Non- Working	200	
5.	Condition of Electronic meters		
i.	Working	55875	
ii.	Non- Working	1002	
6.	Total meter required to be installed/ replaced		
i.	Non installed	1200	
ii.	Non-working		
		Mechanical	200
		Electronic	1002
iii.	Working	Mechanical	4619
	Total = 6 (i+ii+iii):		7021

The Commission examined the information submitted by the respondent. The information does not depict complete and clear status of phase-wise replacement of defective and mechanical meters and unmetered consumers. The Commission observed that the status of mechanical and non-working mechanical/ electronic meters is not up to the mark and satisfactory. The licensee is required to replace all mechanical and non-working mechanical/ electronic meters without any further delay. The licensee is also required to install electronic meters of unmetered consumers.

Therefore, the Commission directs the licensee to make sincere efforts to replace all defective mechanical/ electronic meters, mechanical meters and install electronic meters of unmetered consumers in phased manner. The Commission further directs the respondent to submit detailed and complete report, action plan and road map on Consumer meter reading and billing category wise, number of consumers, Mechanical meters, Electronic meters, condition of meters, total meters required and phase-wise replacement of defective and mechanical meters and installation of unmetered consumers upto 30.06.2014 on or before 22.07.2014.

Electricity Department – Daman & Diu respondent No. 5

ED- Daman & Diu – respondent no. 5 has failed to submit report as directed vide order dated 27.12.2013. The Commission has taken a serious view for non-compliance of its orders/ directions and JERC Regulations by the respondent.

The respondent no. 5 in letter dated 26.12.2013 submitted report on Consumer meter reading and billing as per earlier order dated 7.10.2013 which reads as under:-

Nos. of consumer metering, reading and billing category wise upto 30.09.2013

S.N.	No. of consumers	No. of consumers		No. of consumers having Mechanical meter & Electronic meter	Condition of Mechanical meters & Electronic meter		Total meters required to be installed/ replaced	
		Without meter	With meter		Working	Non-working	Non-installed	Mechanical and Electronic
1	2	3	4	5	6	7	8	9
	55828	0	55828	55828	46872	5994	0	5994

The Commission examined the earlier information submitted by the respondent. The information does not depict complete and clear picture of phase-wise replacement of defective and mechanical meters. The Commission observed that the picture of mechanical and non-working mechanical/ electronic meters is not up to the mark and satisfactory. The licensee is required to replace all mechanical and non-working mechanical/ electronic meters without any further delay.

Therefore, the Commission directs the licensee to make sincere efforts to replace all defective mechanical/ electronic meters and mechanical meters without further delay. The Commission further directs the respondent to submit detailed and complete report, action plan and road map on Consumer meter reading and billing category wise, number of consumers, Mechanical meters, Electronic meters, condition of meters, total meters required and phase-wise replacement of defective mechanical/ electronic meters and mechanical meters upto 30.06.2014 on or before 22.07.2014.

Electricity Department – Lakshadweep respondent No. 6

ED- Lakshadweep respondent no. 6 in affidavit dated 02.05.2014 submitted report on Consumers' meter reading and billing as per order dated 27.12.2014 which reads as under:-

S. No.	Description	
1.	Name of Licensee	LED
2.	No. of Consumers	21140
i.	Without meter	0
ii.	With Meter	21140
3.	No. of consumers having	
i.	Mechanical meter	5537
ii.	Electronic meter	15603
4.	Condition of Mechanical meters	
i.	Working	4574
ii.	Non- Working	963
5.	Condition of Electronic meters	
i.	Working	15465
ii.	Non- Working	138
6.	Total meter required to be installed/ replaced	
i.	Non installed	0
ii.	Non-working Mechanical	963
	Electronic	138
iii.	Working Mechanical	4574
	Total = 6 (i+ii+iii):	5675

The Commission examined the information submitted by the respondent. The information does not depict complete and clear status of phase-wise replacement of defective and mechanical meters. The Commission observed that the status of mechanical and non-working mechanical/ electronic meters is not up to the mark and satisfactory. The licensee is required to replace all mechanical and non-working mechanical/ electronic meters without any further delay.

Therefore, the Commission directs the licensee to make sincere efforts to replace all defective mechanical/ electronic meters, mechanical meters and install electronic meters in phased manner. The Commission further directs the respondent to submit detailed and complete report, action plan and road map on Consumer meter reading and billing category wise, number of consumers, Mechanical meters, Electronic meters, condition of meters, total meters required and phase-wise replacement of defective and mechanical meters upto 30.06.2014 on or before 22.07.2014.

Electricity Department – Puducherry respondent No. 7

ED- Puducherry respondent no. 7 in the affidavit dated 28.04.2014 submitted report on Consumer meter reading and billing as asked in order dated 27.12.2013.

S. No.	Description	
1.	Name of Licensee	Puducherry
2.	No. of Consumers	370806
i.	Without meter	22672
ii.	With Meter	348134
3.	No. of consumers having	
i.	Mechanical meter	184197
ii.	Electronic meter	163937
4.	Condition of Mechanical meters	
i.	Working	127932
ii.	Non- Working	56265
5.	Condition of Electronic meters	
i.	Working	136331
ii.	Non- Working	27606
6.	Total meter required to be installed/ replaced	
i.	Non installed	22672
ii.	Non-working	
	Mechanical	56265
	Electronic	27606
iii.	Working	127930
	Total = 6 (i+ii+iii):	234475

The Commission examined the information submitted by the respondent. The information does not depict complete and clear status of defective and mechanical meters and unmetered consumers. The Commission observed that the status of mechanical and non-working mechanical/ electronic meters is not up to the mark and satisfactory. The licensee is required to replace all mechanical and non-working mechanical/ electronic meters without any further delay. The licensee is also required to install electronic meters of unmetered consumers.

Therefore, the Commission directs the licensee to make sincere efforts to replace all defective mechanical/ electronic meters, mechanical meters and install electronic meters of unmetered consumers in phased manner. The Commission further directs the respondent to submit detailed and complete report, action plan and road map on Consumer meter reading

and billing category wise, number of consumers, Mechanical meters, Electronic meters, condition of meters, total meters required and phase-wise replacement of defective and mechanical meters and installation of unmetered consumers upto 30.06.2014 on or before 22.07.2014.

Scheduled for hearing on 30.07.2014 at 11:00 AM.

Sd/-
(S.K.Chaturvedi)
Chairman
Member (Vacant)

- * As per Regulation 9 (II) of JERC (Conduct of Business) Regulations, 2009 "Coram is two". Whereas as per proviso of Regulation 9 (II) of JERC (Conduct of Business) Regulations, 2009 if Chairperson or the Member is prevented from attending hearing of which he has been given notice the Member or the Chairman as the case may be attending the meeting shall validly constitute the Coram. Post of the Member is vacant. According to provisions of Section 93 of the Electricity Act, 2003 no act or proceedings of the appropriate Commission shall be questioned or invalidated merely on the ground of existence of any vacancy or defect in the Constitution of the appropriate Commission. So the Chairperson only constitute a valid Coram.

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(Anish Garg)

Secretary