

**JOINT ELECTRICITY REGULATORY COMMISSION
(FOR THE STATE OF GOA AND UNION TERRITORIES)
GURUGRAM**

CORAM

Shri Alok Tandon, Chairperson
Smt. Jyoti Prasad, Member (Law)

**Diary No. 25906/2025
Date of Hearing: 19.02.2026
Date of Order: 19.02.2026**

In the matter of:

Petition under section with 142 of the Electricity Act,2003 read with regulation 15 joint electricity regulatory commission (Conduct of Business) regulation, 2009 seeking directions against DNHDDPCL.

And in the matter of:

M/s. Patni Enterprises & Ors.Petitioner

And in the matter of:

DNH and DD Power Corporation Limited (DNHDDPCL) Respondent

Present: -

For the Hearing:

1. Mr Tushar Mathur, Counsel for the Petitioner.

ORDER

1. The instant Petition has been filed by the Petitioner, M/s Patni Enterprises and Ors. under Section 142 of the Electricity Act, 2003 seeking directions against DNHDDPCL formerly known as DNHPDCL. The Petitioners are the consumers of the Respondents. Petitioner No. 1 is engaged in manufacturing rubber and plastic product at Silvassa.
2. The Petitioner submitted that since 2019 they are consistently disputing the accuracy of the consumer meter installed at its premises by the Respondent distribution licensee. The present Petition raises issues relating to failing to credit the interest on security deposit, installation of meters without testing, metering and billing of a consumer and the arbitrary disconnection of the electricity connection of the Petitioner No.1 by the Respondent on an alleged non-payment of outstanding dues for the supply of

the electricity by the Respondent. The Petitioner has consistently disputed the basis of such arrears and objected to reliance of the Respondent on readings obtained through faulty meters.

3. It is observed that the Petitioner in its petition stated that they have filed an appeal before the Ombudsman against the CGRF order dated 25.03.2022. However, the said document was not annexed in the Petition. The Commission in its interim order dated 07.01.2026 directed the Petitioner to file the copy of Appeal filed before Ombudsman along with the order. However, the Petitioner through an affidavit dated 30.01.2026 submitted that the records of the same are not available, as the office where these documents were stored has been demolished by the BMC in year 2023.
4. The Counsel for the Petitioner informed the Commission that the Respondent Corporation has served a letter dated 10.02.2026 threatening to disconnect the service connection of Petitioner No. 2 within 7 days, i.e., on or after 17.02.2026. Therefore, the Counsel sought to present their case before the Commission and seek interim protection against disconnection.
5. The Counsel for the Petitioner submitted that the order dated 25.03.2022 passed by the CGRF is not a reasoned and speaking order. However, the Petitioner does not have the record of filing appeal against the said order before the Ombudsman. He further submitted that interim protection for non-disconnection of service connection of Petitioner no.2 may be given till they approach the CGRF.
6. The Commission heard the Counsel for the Petitioner at length and finds that JERC (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2024 has been framed for redressal of the grievances of such nature. The Petitioner should have approached the above forum for redressal of his grievances. The Petitioner has failed to make out a case against the Respondent, DNHDDPCL under Section 142 of the Electricity Act, 2003. The Commission also notes that DNHDDPCL is the Transmission Company and *prima facie* not a necessary party. As, the present petition is not maintainable, hence the Petition is dismissed. The Petitioner may approach appropriate forum.

Ordered accordingly.

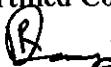
Sd/-

(Jyoti Prasad)
Member (Law)

Sd/-

(Alok Tandon)
Chairperson

Certified Copy



(Rajesh Dangi)
Secretary (I/c)

Place: Gurugram, Haryana
Date: 19th, February, 2026