

**JOINT ELECTRICITY REGULATORY COMMISSION FOR
THE STATE OF GOA AND UNION TERRITORIES
GURGAON**

Coram
Dr. V. K. Garg, Chairperson
Shri R. K. Sharma, FIE Member

O.P. No.....11/ 2010
(suo-moto)

In the matter of

Establishment of Consumer Grievance Redressal Forums

And in the matter of

Compliance of order dated 9.10.2009 of the Hon'ble Appellate Tribunal for Electricity.

Respondents:

Electricity Department Goa,
Electricity Department Andaman & Nicobar Islands,
Electricity Department Chandigarh,
Electricity Department Daman & Diu,
Electricity Department Dadra & Nagar Haveli,
Electricity Department Lakshadweep,
Electricity Department Puducherry,

Through respective Secretary (Power)

present

1. Sh. S. Sharma Counsel for Electricity Department, Goa
2. Sh. ..B Nigalye for Electricity Department Goa,
3. Sh.G Venkatesan. for Electricity Department Puducherry
4. Sh. RB Chaubal for Electricity department DNH
5. Sh PS Dave for Electricity department DNH
6. Sh. Sukesh Kumar for Electricity department DNH
7. Sh. AN Damania for Electricity department D&D
8. Sh. YM Murtaza for Electricity department A&N

ORDER

12.07.2010

1. None is present on behalf of Electricity Department Chandigarh, Electricity, and Electricity Department Lakshadweep. Despite observations of the Commission in the order dated 10.6.2010 that the non-appearance of the respondent is viewed seriously, the above respondents have chosen not to appear.
2. The case of each of the respondent is taken up separately hereafter.

Electricity Department Goa:

Affidavit along with annexures placed on record. The respondents explained reasons for delay in the appointment of Chairperson and Member of the CGRF and they have sought further time upto 15.09.2010 to make the CGRF fully operational with Chairperson and Member in place. Let them do so and report compliance on or before 15.09.2010.

Electricity Department Chandigarh:

The respondent is neither represented nor filed status report. The Commission directs that full time Member be appointed at the earliest and compliance be reported on or before 15.09.2010.

Electricity Department Puducherry:

Affidavit is filed stating that the Chairperson has assumed office on 24th May, 2010 and serving Executive Engineer is yet to assume charge as Member, however the quorum being two, the forum is functional with the nominee member of the Commission having assumed office. Report of assumption of office of the Member be filed on or before 15.09.2010.

Electricity Department Dadra & Nagar Haveli:

Affidavit filed explaining the unavoidable circumstances due to which no representative could be spared before the Commission on 10.06.2010. Affidavit perused and the explanation accepted. The counsel for the respondent assures that the respondent shall be duly represented on each and every date of hearing.

The respondent have also filed status report regarding establishment of CGRF stating therein that the Administration has taken a decision for setting up CGRF by appointing Chairperson on per diem basis and the Commission is requested to allow to continue with the forum. The Commission again apprised the respondent, the provisions of regulation 3, sub regulation 3,6,7 (ii) of the regulation for “ Establishment of Forum for redressal of grievances of Consumers”. The Commission directs that the appointment of the Chairperson be made in conformity with the regulations. Compliance report be filed on or before 15.09.2010.

Electricity Department of Lakshadweep

The respondent is neither represented nor filed any status report. It is very unfortunate that no one appeared for the respondent on 16.04.2010 and even today.

The respondent is directed to constitute and operationalise the CGRF in accordance with regulations at the earliest and report compliance on or before 15.09.2010.

Electricity Department of Daman & Diu

Affidavit filed by the respondent stating that the Electricity Department. Administration of Daman & Diu had completed the process of appointment of Chairperson for the CGRF in respect of Daman & Diu UT and this was done in the similar pattern as was done by Dadra & Nagar Haveli UT. The Commission directs that Chairperson be appointed in accordance with CGRF and if appointed on terms at variance with the CGRF Regulations of JERC, the same be kept in abeyance.

The respondent is directed to constitute and operationalise CGRF on or before 15.09.2010 as per the regulations and report compliance.

Electricity Department of Andaman and Nicobar

Affidavit filed on behalf of the respondent stating therein that the respondent is in the process of readvertising, to fill the post of Member as per qualifications stipulated by JERC for the post of Member. The respondent is directed to constitute and operationalise CGRF on or before 15.09.2010 and report compliance.

List on 17/09/2010

sd/-

(R. K. SHARMA)
MEMBER

sd/-

(DR. V.K.GARG)
CHAIRPERSON

Gurgaon, dated this 12th day of July, 2010.

Certified Copy

sd/-

(J.S. Sehrawat)
Secretary, JERC