

**JOINT ELECTRICITY REGULATORY COMMISSION FOR
THE STATE OF GOA AND UNION TERRITORIES
GURGAON**

Coram
Dr. V.K. Garg, Chairperson
Shri S.K.Chaturvedi, Member
Petition No. 75/2012
Suo-moto

In the matter of

Standard of Performance (SOP) Non-submission of monthly / quarterly and annual report.

And in the matter of:

Secretary (Power), Govt. of Goa

Secretary (Power), UT of Andaman & Nicobar

Secretary (Power), UT of Chandigarh

Secretary (Power), UT of Dadra and Nagar Haveli

Secretary (Power), UT of Daman & Diu

Secretary (Power), UT of Lakshadweep

Secretary (Power), UT of Puducherry

.....Respondents

Present

1. Shri N.N Reddy, Superintending Engineer Electricity Dept. Goa
2. Shri A.S. Deshpande, Executive Engineer, Electricity Dept. Goa
3. Shri Arvind Tewari, Consultant ED- Andaman & Nicobar.
4. Shri Sanjib Majhi, Consultant ED- Andaman & Nicobar.
5. Shri Sunil Sharma, Executive Engineer ED- Chandigarh.
6. Shri S.S Siddharth Mehta, Consultant ED- Dadra and Nagar Haveli.
7. Shri S.S Siddharth Mehta, Consultant ED- Daman & Diu.
8. Shri K. Mathivanan, Superintending Engineer, ED- Puducherry.
9. Shri R. Murali, Executive Engineer, ED- Puducherry.
10. Shri T. Chanemourjan, Executive Engineer ED-Puducherry.
11. Shri H.M. Patel, Executive Engineer, ED-Dadra and Nagar Haveli.

ORDER

10.10.2012

Electricity Department Goa

Respondent no. 1 did not submit report on SOP as per JERC (Standards of Performance) Regulations, 2009 and directed by the Commission in the previous order dated 31.7.2012.

The representative of the ED- Goa prayed for one month time to submit detailed report on SOP as per JERC (Standards of Performance) Regulations, 2009 and as per order dated 31.7.2012. The Commission considered the request, acceded the same and directed the respondent to submit detailed report on SOP as per JERC (Standards of Performance)

Regulations, 2009 for each quarter by 31.10.2012 in the proforma annexed with the order dated 31.7.2012

Electricity Department – Andaman & Nicobar

Respondent no. 2 submitted that in the hearing on 31.7.2012 ED- A&N submitted before the Commission that ED- A&N is a small Govt. Department under A&N Administration and despite all logistical constraints the department is meeting its obligations to supply Electricity to all the consumers in the Remote Island. The respondent further submitted that there are 43 power houses spread over different Islands throughout in Bay of Bengal, Generation and T&D system are stand alone in almost all Islands, power is mainly generated through Diesel Generating Sets, addressing to the fault in power supply in many power Islands require man power to be shifted from one Island to other Island and compliance of Standard of Performance also require additional man power, therefore, ED- A&N may be exempted from applicability of SOP considering the Geographical spread and remoteness of areas.

But the Commission in the order dated 31.7.2012 declined request of the respondent and observed that “However, faced with geographical constraints, logistics problem, the respondent is allowed to submit the parameters, which they deem fit is achievable by them along with road map to achieve the same for consideration of the Commission.”.

The respondent in compliance of the order dated 31.7.2012 submitted road map for implementation of SOP as under:-

It is proposed to implement the SOP in the entire stretch of the Island of Andaman & Nicobar in three phases:

Phase	Area of implementation of SOP	Starting date of Implementation of SOP
Phase I	Municipal area of Port Blair.	01.01.2013
Phase II	Complete main Island of South Andaman.	01.01.2014
Phase III	Entire Andaman Islands comprising of main Island of South, Middle & North Andaman including Baratang Island.	01.06.2015
-	Nicobar group of Islands and other remote small	Prayer for exemption
-	Islands of Andaman group.	from SOP

It is submitted by ED- A &N that the Maximum Time limit for restoration of power supply and other parameters as prescribed in Schedule- 1 & II of the JERC Regulation – 06/2009 on Standard of Performance (SOP) can be implemented in its present form with certain relaxations as mentioned below which may be considered and allowed by the Commission.

The complaints received after 2200 hrs. by the licensee will be attended next morning. However, preventive safety measures will be taken immediately on receipt of complaint.

The Commission considered the submission of the respondent and observed that the licensees are required to maintain minimum Standard of Performance in supply of Electricity. The Commission do not find any reason to accept that the far flung consumers are not being provided services as per JERC (Standards of Performance) Regulations, 2009 merely because it is costly. The Commission directed the respondent to deliver service (achieve Standard of Performance) as per JERC (Standards of Performance) Regulations, 2009.

The representative of the respondent prayed for two months time to submit report on SOP as per JERC (Standards of Performance) Regulations, 2009. The Commission considered the request, acceded the same and directed the respondent to submit the report on SOP as per JERC (Standards of Performance) Regulations, 2009 in the proforma annexed with the order dated 31.7.2012 within two months.

Electricity Department – Chandigarh

Respondent no. 3 is implementing SOP as per JERC (Standards of Performance) Regulations, 2009 and submitting the report on SOP regularly.

Electricity Department- Dadra and Nagar Haveli

Respondent no. 4 submitted report on Standard of Performance. The Commission observed that the information is not complete and as per the order of the Commission dated 31.7.2012 and in the Performa Annexed.

The representative of ED- DNH submitted that the respondent is in process of developing system of compliance of SOP data of all distribution areas at one place. The quarterly information will be sent to the Commission as per JERC (Standards of Performance) Regulations, 2009.

The Commission directed the respondent to submit quarterly report on SOP as per JERC (Standards of Performance) Regulations, 2009 in the proforma annexed and as per order dated 31.7.2012.

Electricity Department-Daman & Diu

Respondent no. 5 did not submit report on SOP as per JERC (Standards of Performance) Regulations, 2009 and in the proforma annexed with the order dated 31.7.2012.

The representative of ED- Daman & Diu prayed for one month time to submit report on SOP as per JERC (Standards of Performance) Regulations, 2009. The Commission considered the request, acceded the same and directed the respondent to submit complete report as per

JERC (Standards of Performance) Regulations, 2009 in the proforma annexed and as per order dated 31.7.2012 within one month.

Electricity Department – Lakshadweep

The Respondent no. 6 submitted report on SOP of its three distribution units (Minicoy, Amini and Bitra) for the quarter July to September 2012.

The representative of ED- Lakshadweep submitted that the respondent will submit the quarterly report to the Commission as per JERC (Standards of Performance) Regulations, 2009

The Commission directed the respondent to submit quarterly report on SOP as per JERC (Standards of Performance) Regulations, 2009 in the proforma annexed with the order dated 31.7.2012 regularly.

Electricity Department- Puducherry

Respondent no. 7 submitted that ED- Puducherry has submitted report on SOP upto the quarter ending June 2012 except for the period from January to March 2012 during the period for which cyclone “Thane” hit the Puducherry Cost on 30.12.2011. The report on SOP of the third quarter ending September 2012 will be submitted.

The Commission considered the report and directed the respondent to submit quarterly report on SOP as per JERC (Standards of Performance) Regulations, 2009 in the proforma annexed with the order dated 31.7.2012 regularly.

Scheduled for hearing on 26.12.2012 at 11:00AM

Sd/-
(S.K.Chaturvedi)
Member

Sd/-
(Dr. V.K.Garg)
Chairperson